

## Oracle Enterprise Manager Ops Center 12c Administration

**Duration:** 5 Days

### What you will learn

This course provides the practical experience you need to successfully deploy and administer Oracle Enterprise Manager Ops Center 12c in your data center. Expert instructors will teach you about its underlying technologies and best practices.

#### Learn To:

- Manage and monitor assets using Ops Center.
- Provision Firmware and Operating Systems.
- Implement Server Deployment Scenarios using Ops Center.
- Use Reports to Gain Visibility into System Conditions.
- Effectively Manage Problems and Service Requests using Ops Center.
- Deploy Oracle Enterprise Manager Ops Center 12c in your Data Center.

#### Learn a Comprehensive Management Solution

Oracle Enterprise Manager Ops Center 12c Administration offers a comprehensive management solution for physical and virtual system resources. Learn how this enterprise-class solution simplifies asset discovery, deployment, monitoring and management.

#### Benefits To You:

Discover how Oracle Enterprise Manager 12c can help your organization streamline IT management processes and guide you in your transformation to the cloud. You will see how your organization can realize a 10-20% productivity increase due to labor cost savings resulting from cloud lifecycle management features. You will also see how Enterprise Manager 12c can provide up to ten times faster provisioning of applications in enterprise private clouds.

#### Hands-On Labs

Hands-on labs let you practice installing and employing Oracle Enterprise Manager Ops Center 12c in a variety of use cases. These use cases include asset discovery, server deployment, operating system updates and system and hardware management.

#### Audience

- Administrator
- Support Engineer
- System Administrator
- Technical Administrator
- Technical Consultant

#### Related Training

*Required Prerequisites*

General system administration skills related to system deployment, monitoring and software maintenance are required

Oracle Solaris 11 Advanced System Administration

#### *Suggested Prerequisites*

General Network administration skills

General Oracle Solaris administration skills

Oracle Solaris 11 System Administration NEW

Transition to Oracle Solaris 11

#### **Course Objectives**

Understand Oracle Enterprise Manager Ops Center 12c Architecture

Install and Configure Ops Center

Perform Ops Center Administration Actions

Discover and Manage Assets using Ops Center

Manage Ops Center Software Libraries

Understand Deployment Plans

Provision Operating Systems and Firmware

Manage Software Update Processes for Operating Systems

Use Reports to Gain Visibility into System Conditions

Manage Problems and Service Requests using Ops Center

#### **Course Topics**

##### **Introducing Oracle Enterprise Manager Ops Center 12c**

Understand IT challenges and the value proposition of EM Ops Center 12c

Describe how EM Ops Center 12c fits into the Enterprise Manager product suite

Describe EM Ops Center 12c Product Compatibility and supported technologies

Identify Enterprise Manager Ops Center 12c main features

Identify Enterprise Manager Ops Center 12c main benefits

Describe the Enterprise Manager Ops Center 12c User Interface, including help

##### **Understanding Oracle® Enterprise Manager Ops Center 12c Architecture**

Describe Enterprise Manager Ops Center 12c Architecture

Identify communication methods in Enterprise Manager Ops Center

Identify Enterprise Manager Ops Center technologies

Understand Enterprise Manager Ops Center integration with Oracle Enterprise Manager 12c  
Describe the Oracle System Monitoring Plug-in for Oracle Enterprise Manager Ops Center  
Access Enterprise Controller Data from Grid Control

### **Installing and Configuring Enterprise Manager Ops Center**

List system requirements for Enterprise Manager Ops Center installation  
Understand Enterprise Manager Ops Center configuration options  
Prepare for Enterprise Manager Ops Center installation  
Use the OCDoctor script  
Overview of Enterprise Manager Ops Center High Availability configurations for Solaris and Linux  
Perform a basic Enterprise Manager Ops Center installation, using local embedded Oracle database  
Perform a basic Enterprise Manager Ops Center installation, using remote Oracle database  
Perform post installation software validation

### **Discovering and Managing Assets**

Create discovery profiles  
Discover, declare, and manage assets using the Add Assets action  
Switch management access  
Discover and manage assets using the Find Assets action  
Use Discovery Profile life cycle actions  
Use management credentials life cycle actions  
Update management credentials  
Describe special asset discovery actions (SPARC Enterprise M-Series, Windows systems)

### **Monitoring and Administering Assets Using Enterprise Manager Ops Center**

Understand principles of system management and monitoring using Enterprise Manager Ops Center  
Managing and monitoring assets  
Create, modify, apply, and delete monitoring policies  
Create Smart Groups with Agentless Managed OSes  
Apply and use semantic tags  
Manually install and configure Enterprise Manager Ops Center agents  
Monitor SMF services  
Use Dashboards to view asset information and navigate in Enterprise Manager Ops Center

### **Managing Users and Roles**

Describe users, roles and preferences in Enterprise Manager Ops Center  
Manager user-customized preferences  
Create, modify, copy, and delete users and roles  
View local and remote user details  
Manage notification profiles  
Configure Ops Center for a remote directory server  
Sync Directory server's users and roles

### **Managing Libraries**

Identify Enterprise Manager Ops Center libraries, including software libraries, Solaris/Linux updates libraries, and storage  
Manage EC local software libraries  
Manage EC NAS-based libraries  
Import an OS image into an EC local storage library  
Import Firmware images into an EC local storage library  
View default plans and profiles  
Configure and initialize Master Solaris Repository (MSR) Library  
Harvest repository from image

## **Introducing Plan Management**

Navigate the Plan Management section in the Browser UI

Describe the purpose of each section in the Plan Management tab

View a deployment plan and its associated profile

Create a new deployment plan and profile

Update the settings in a profile, and update the associated deployment plan to reference a new profile version

Apply a deployment plan in Enterprise Manager Ops Center

Use a script to create an operational plan and profile

Apply an operational plan in Enterprise Manager Ops Center

## **Provisioning Firmware Using Enterprise Manager Ops Center**

Identify the main firmware provisioning features that Enterprise Manager Ops Center provides

Manage firmware profiles and dependencies among profiles

Create and manage deployment plans that include firmware update profiles

Use firmware compliance reports

Provision firmware to a server

Enable automatic firmware downloads

## **Provisioning Operating Systems Using Enterprise Manager Ops Center**

Identify the main OS provisioning features that Enterprise Manager Ops Center provides

Configure DHCP to support OS provisioning

Manage OS provisioning profiles and configure a deployment plan to support OS provisioning for Oracle Solaris 10 & 11,

Manage OS provisioning plans for different operating systems

Describe Oracle Solaris 11 OSP profile options

Provision an operating system

Install JET modules

## **Performing Update Management Using Enterprise Manager Ops Center**

Identify the main software update features and methods that Ops Center provides

Describe OS update profiles, policies, and prerequisites

Understand the relationship between update profiles, policies, and deployment plans

Integrate updates into a deployment plan

Use profiles to update a system or group of systems

Use a system catalog to perform an update without a profile

Use compliance reports to update an operating system

Compare catalogs and use them to roll back a system to a previous state

## **Performing Advanced Update Management with Enterprise Manager Ops Center**

Understand how to configure Enterprise Manager Ops Center for disconnected mode operation

Describe managing local software updates

Update a system using Oracle Solaris Live Upgrade

## **Managing Problems, Service Requests, and Notifications Using Enterprise Manager Ops Center**

Explain the purpose and function of the Enterprise Manager Ops Center Message Center

Describe how Enterprise Manager Ops Center generates notifications and problems when monitoring assets

View problems in the Message Center BUI

Configure a notification profile within Enterprise Manager Ops Center

View notifications in the Enterprise Manager Ops Center BUI

Use the Message Center to manage problem life cycle

Create annotations and add them to the Problems Knowledge Base

Explain how Message Center can open Service Requests

## **Working with Enterprise Manager Ops Center Reports**

Identify Enterprise Manager Ops Center reporting capabilities

Describe chart export capabilities

Describe Oracle Solaris, Linux, and Windows update reports, including Change History, Baseline Analysis, Profile Analysis

Describe System information reports

Describe problem reports, including the Problem Summary Report and Problem Detail Report

Describe firmware reports

## **Performing Ops Center Administration**

Use administration scripts

View agent and proxy controllers

Add or remove a Proxy Controller to/from Ops Center

Administer managed networks on Proxy Controllers

Describe Proxy Controller failover scenarios

View log files

Apply Ops Center software EC, PC, and agent updates

Backup and restore EC local DB