

## Siebel 8.0 Essentials I

**Duration:** 5 Days

### What you will learn

This Siebel 8.0 Essentials I training teaches you about Architecture, Assignment Manager and Enterprise Integration Manager. It is continued in a second course "Siebel 8.0 Essentials II Ed 1 TOD", in which you will learn Tools and Configuration.

### Learn To:

Understand Siebel CRM applications architecture and functionality.

Understand Siebel application navigation, data manipulation and queries through hands-on labs.

Grasp fundamental architectural concepts and structures of Siebel CRM applications.

Use data access control and data exchange mechanisms.

### Benefits to You

Understanding Siebel CRM application design and functionality is essential to effectively execute and maintain a Siebel implementation. This course will cover additional areas like Assignment Manager, Architectural Concepts and Structures and Data Access Control to expand your knowledge and build your skill set.

### Audience

Application Developers  
Database Administrators  
Developer  
Forms Developer  
Support Engineer  
Technical Administrator  
Technical Consultant

### Related Training

#### *Required Prerequisites*

Basic Windows or NT navigation and file-management skills

Familiarity with Web-based and client/server applications

Familiarity with application development

Understanding of basic relational database concepts

### Course Objectives

Describe the steps required to install Siebel application software to set up your enterprise

Define your company structure

Describe the Siebel application architecture

Navigate the Siebel application user interface

Populate and migrate data into the Siebel database

Secure access to Siebel applications and data

## **Course Topics**

### **Using Siebel CRM**

Understanding Siebel Applications

Navigating Siebel Applications

Working with Siebel Data

### **Controlling Access to Data**

Responsibilities and Views

Users, Positions, and Organizations

Implementing the Company Structure

Controlling Access to Customer Data

Controlling Access to Master Data

### **The Siebel Web Architecture**

The Siebel Web Client

The Siebel Enterprise

The Siebel Gateway Name Server

The Siebel Server

The Siebel Web Server Extension

The Siebel Filesystem

The Siebel Database Server

### **Managing the Siebel Enterprise**

Components and Parameters

Server Management

### **Siebel Client Types**

The Siebel Web Client

The Siebel Mobile Web Client

The Siebel Wireless Web Client

The Siebel Handheld Client

The Siebel Developer Web Client

### **Installation and Security**

Securing Access to the Application

Installing Siebel Applications

## **The Siebel Application Architecture**

Siebel Object Types and Object Definitions

The Siebel Data Model

Business Components

Party Business Components

Business Objects

## **Assignment Manager**

Assignment Rules

Tailoring Assignments

Invoking Assignment Manager

## **Data Integration**

Introducing Enterprise Integration Manager

Creating Data Maps

Running Enterprise Integration Manager