

Oracle Cloud Catalyst Partner Program for Deloitte

How to Access Oracle University, Enroll in Courses, & Book Certification Exams

February 2022

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Activate OU Account and Enroll in Learning Paths / Courses



To activate your Oracle account, navigate to https://education.oracle.com/deloitte

Note: You must have an active Oracle.com account to view learning content

- If you have existing subscriptions, your subscriptions will automatically be transferred. You do not need to activate them. Navigate to https://mylearn.oracle.com/home to start learning.
- If you do not have an existing subscription proceed to step 1.
- 1. Go to https://education.oracle.com/deloitte.
- 2. Click Activate.



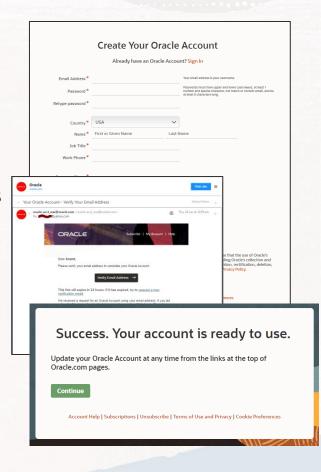
Click **Sign in** if you have an Oracle.com profile already created.

If you do not have an Oracle.com account, follow the registration steps.



Register for an Oracle.com Account

- Click Create an account.
- 2. Enter your details.
 - Deloitte recommends registering with your Deloitte email address.
 - The Deloitte email address links your Oracle account to Deloitte (which helps with Expertise credit and learning reports).
- Complete the registration form and click **Create Account**.
- You will receive an email confirmation; you must verify your email to activate your account.



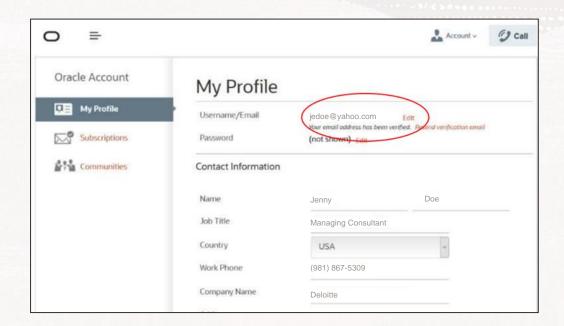


Update your Oracle Profile (with your Deloitte Email Address)

Note: You must have an active Oracle.com account.

If you originally created your Oracle Profile using a non-Deloitte email address, follow the steps below to update your Username/Email with your Deloitte email address.

- Navigate to <u>https://profile.oracle.com/myprofile/account/secure/update-account.jspx</u>
- 2. Select **Edit** next to your current Username/Email
 - Deloitte recommends registering with your Deloitte email address.
 - The Deloitte email address links your Oracle account to Deloitte (which helps with Expertise credit and learning reports).
- Enter your new email address (e.g Deloitte email address) and click Save.
- 4. You will receive an email confirmation; you must verify your email to update your Oracle account.
- 5. Once verified, use your updated email address to login to your Oracle account.



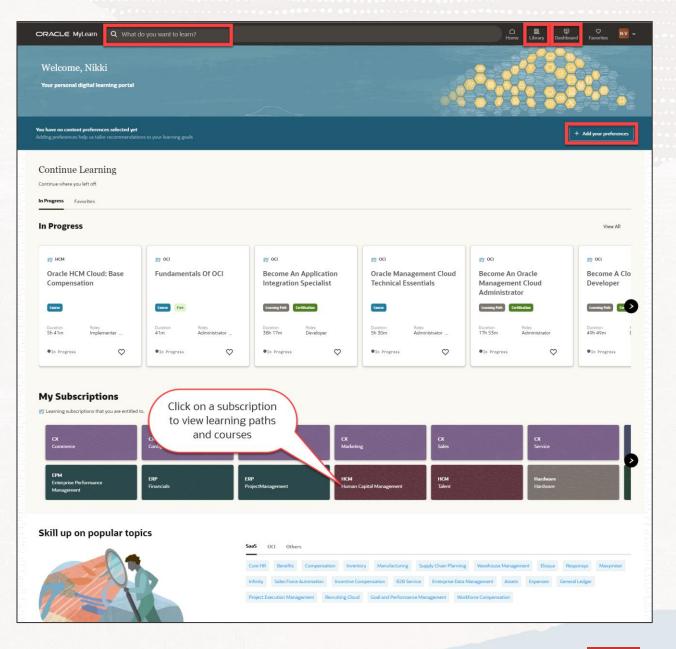


Personalize your education

Find the training you want, fast.

MyLearn (https://mylearn.oracle.com/home) includes a personalized homepage, powerful search, and a comprehensive learning dashboard.

- Utilize **Search** to browse the full Oracle digital library (Learning Paths, Courses, Live Sessions)
- Use the **Library** to see available product areas
- Check your **Dashboard** to see your progress, history, and achievements
- Update your **Preferences** to customize your homepage
- View learning subscriptions in the My
 Subscription section; click on a subscription to view learning paths and courses





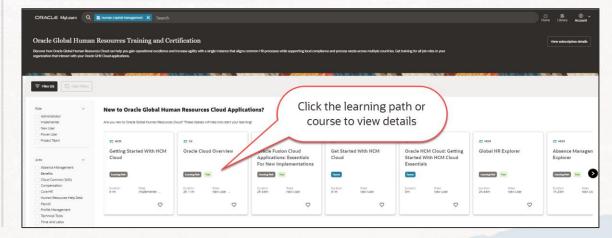
View Learning Subscriptions and Learning Paths

Note: You must have an active Oracle.com account to view learning content

- 1. Go to https://mylearn.oracle.com/home
- Click Account.
- Click Sign in to my account if you have an Oracle.com profile already created.
 - Enter your email address that was used to create your Oracle account
 - If you do not have an Oracle.com account, click Sign up for an Oracle Account and follow the registration steps
 - Deloitte recommends registering with your Deloitte email address. The Deloitte email address links your Oracle account to Deloitte (which helps with Expertise credit and learning reports).

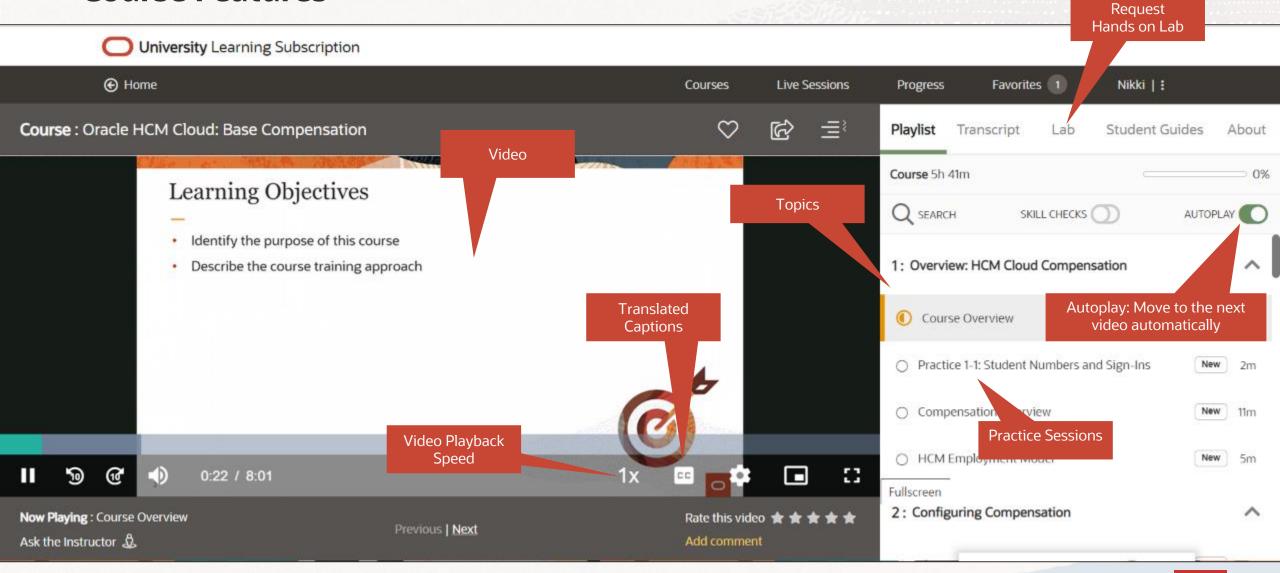


- 4. View MyLearn home page.
- Navigate to the My Subscription section and click on a subscription to view details.
 - Learning subscriptions contain learning paths and course content
- 6. View learning paths and courses associated with the selected learning subscription.
- 7. Click the learning path or course to view details.





Course Features





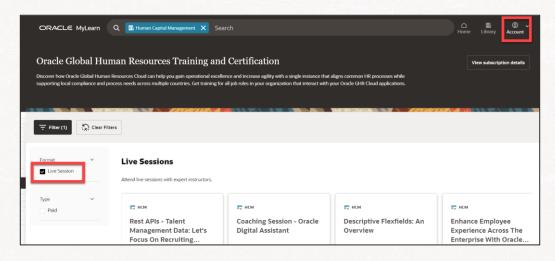
Enroll in Live Sessions (Webinars)



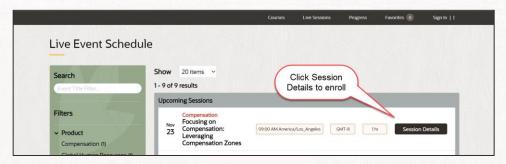
Enroll and Attend Live Sessions (Webinars)

View Live Sessions

- Go to https://mylearn.oracle.com/home
- Click Account. Click Sign in to my account. View MyLearn home page.
- 4. Navigate to the My Subscription section and click on a subscription to view details.
- Filter Format = Live Session to view webinars.



6. Select a webinar and click **See all dates**. View the Live Event Schedule. Click **Session Details** to enroll.

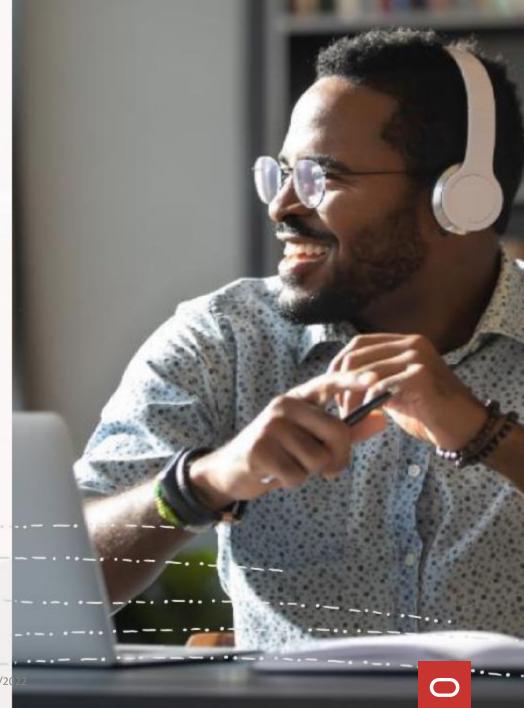


- 7. Click **Enroll** to register for the live session.
 - You will receive an email confirmation of enrollment and a reminder email prior to the session date.
- 10 minutes before the start of the live session, click **Attend**Event to log into the webinar.





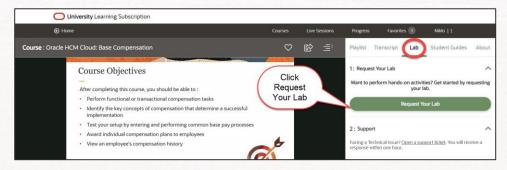
Book Instant Labs



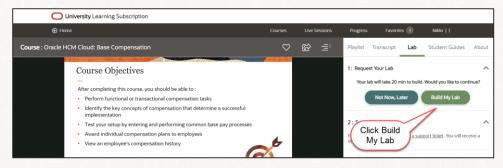
Request Labs

Labs are need to perform hands-on activities; may take up to 20 min to build

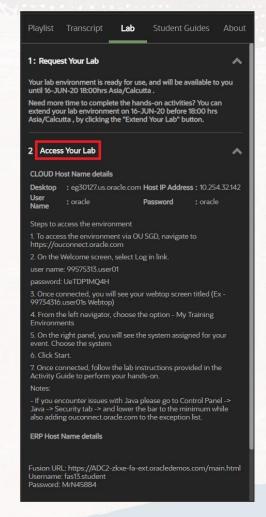
- 1. Navigate to desired course and click Lab.
- 2. Click **Request Your Lab**.



- Click Build My Lab. Labs take 20 min to build. You will receive an email when your lab is ready.
 - Labs are available and unrefreshed for 2 weeks (including one week extension)



- 4. After you receive confirmation that your lab is ready, navigate to the desired course and click **Lab**.
 - View the Access Your Lab section for steps to access the lab environment.
 - To extend your lab for an additional week, click
 Extend Your Lab



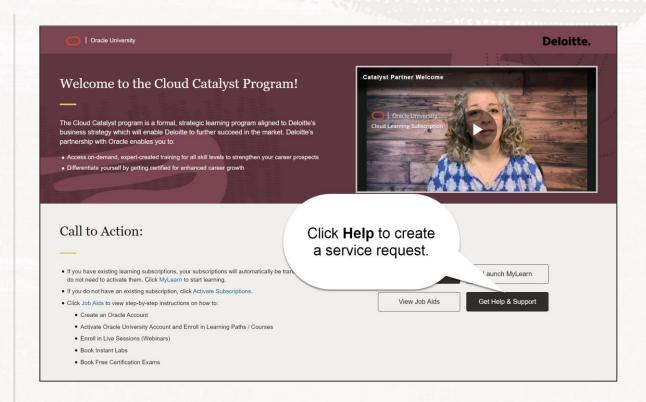


Book Free Certification Exams



Certification Guidelines

- Deloitte recommends that every practitioner should have at least one active certification
- You have 5 certification attempts from now until November 16, 2022.
 - Can be used for same exam or different exams
 - Oracle University recommends completing Skill Check assessments to practice knowledge gained instead of using a certification attempt
 - To retake an exam, fill out a Service Request form which can be accessed by navigating to https://education.oracle.com/deloitte and click "Help & Support"



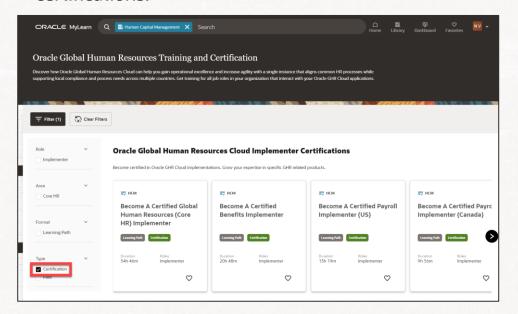
For more information, view <u>Oracle Certification</u> <u>Program Guidelines</u>



Book Free Certification Exams

For more information, view Oracle Certification Program Guidelines

- 1. Go to https://mylearn.oracle.com/home
- Click Account. Click Sign in to my account. View MyLearn home page.
- 3. Navigate to the My Subscription section and click on a subscription to view details.
- 4. Filter Type = Certification to view courses with certifications.



- 5. Select a learning path. Navigate to the bottom of the learning path to view the certification exam.
- Click on the certification title. You will get an alert to take you to Cert View page (http://certview.oracle.com) to book your exam. Click Confirm.
- 7. Select I am a new Candidate.
- 8. Agree to the terms and click Submit.
- Enter your details. Select Yes for Is your employer a member of the Oracle PartnerNetwork (OPN)?
 - OPN Company ID and Company Name: Refer to Deloitte's OPN ID list
 - Company Email Address: Enter your Deloitte email address
 - Click Submit.
- 10. Once your account is ready, click **Manage Exam** to connect to Pearson Vue website.
- 11. Search for the exam and follow the on-screen instructions to book your exam successfully.



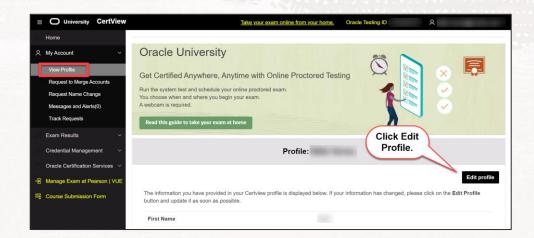
Update your CertView Candidate Profile

Note: You must have an Oracle Account and existing CertView to edit your profile.

- 1. Go to http://certview.oracle.com
- 2. Scroll down to the Login to CertView section.
- Click Login to CertView.



- 4. View the Oracle Single Sign On (SSO) page. Enter your Oracle Account Username and Password. Click **Submit**.
- 5. View the CertView home page. Navigate to **My Account** and click the drop-down arrow.
- 6. Click View Profile.
- Click Edit Profile.



Additional Functionality:

- Need to merge your accounts (because you have duplicate profiles or used two Oracle testing IDs)? Watch video -https://players.brightcove.net/2985902027001/default_default_index.html?videoId=6279379375001
- Want to share or publish your certifications?
 - 1. Click Credential Management.
 - 2. Click **Share Credentials** or **Publish Credentials**.



View Course Objectives and Completed Oracle Certifications

You can view and download certifications from CertView

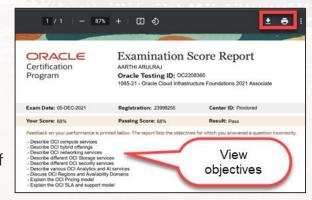
- Go to https://certview.oracle.com/
- 2. Click **Login to CertView** and sign-in to your Oracle account.
- 3. Navigate to the menu and click the **Exam Results** drop-down arrow to view the sub-menu.



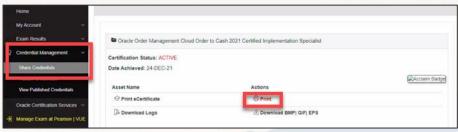
- 5. Click **Exam History**. View the Oracle Exam and Assessment Status page and navigate to the desired exam.
- 6. Navigate to Score Report and click **View**.



- 7. View the Examination Score Report which states course objectives.
 - To download or print the report, click the download or print icons (located on upper right-hand corner of the page).



- 8. To download your completion certification, navigate to the menu and click the **Credential Management** drop-down arrow to view the sub-menu.
- Click Share Credentials. Navigate to the desired exam and click Print. Certificate of Recognition displays.
 - To download the report, click the download icon (located on upper right-hand corner of the Certificate of Recognition page).

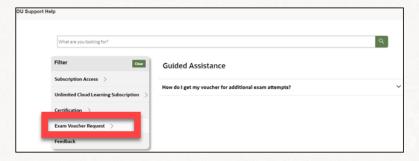




Request Exam Vouchers

You have 5 certification attempts from now until November 16, 2022. If you need to retake an exam, an exam voucher is needed as form of payment

- Go to https://education.oracle.com/deloitte
- Click **Help and Support**.
- Sign-in to your Oracle account.
- Navigate to the search bar and search for the subscription that you need an exam voucher for.
- View search results and click the desired subscription.
- View subscription details and click **Raise Service Request**.
- View the OU Support Help page. Click **Exam Voucher** Request. Note: In order to correctly route the ticket, you must select Exam Voucher Request.



Click Log a Ticket. View voucher form.

Voucher Guidelines

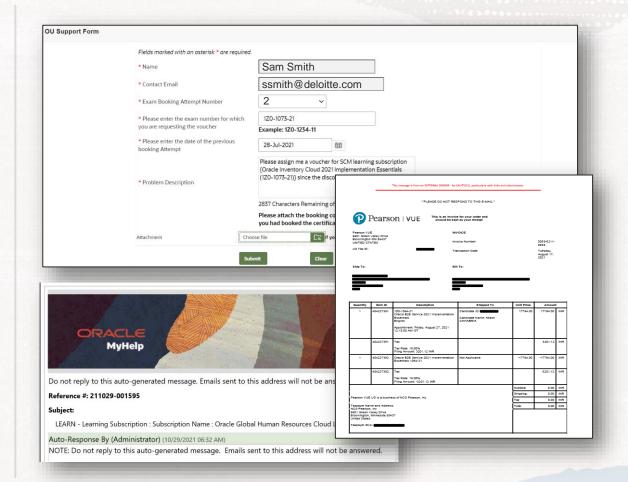
- You have 5 free certification attempts from now until Nov 16, 2022.
- Certification attempts can be used for same exam or different exams.
- If additional certifications attempts are required, you will need to request an exam voucher.
- When creating a Service Request ticket, you must select Exam Voucher Request to correctly route the ticket.

Process to Request Exam Voucher:

- 1. Create a Service Request via https://education.oracle.com/deloitte. When creating a Service Request ticket, you must select **Exam Voucher Request** to correctly route the ticket.
- 2. Complete Voucher form and submit ticket. Receive exam voucher within 3 business days.
- 3. Log on to https://mylearn.oracle.com/home; search for certification and follow instructions to book exam. Apply exam voucher.

Request Exam Vouchers (continued)

- 9. Complete voucher form.
 - Exam Booking Attempt Number For example, if you are retaking an exam for the second time, select 2
 - Enter the exam number for which you are requesting the voucher (e.g. IZO-1073-21)
 - Enter the exam date for the previous attempt
 - State why you need the exam voucher
 - Attach the original booking confirmation email from Pearson Vue (email that you received you booked the previous exam)
- 9. Click **Submit**. You should receive an auto generated confirmation email. Your issue should be solved within 3 business days.
- 10. Follow the instructions to Book Certification Exam (<u>slide</u> <u>15</u>) and apply voucher (on Checkout page).



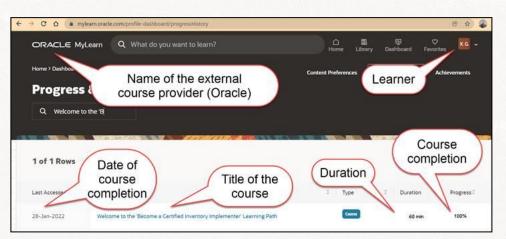


View Progress Report for Continuing Professional Education (CPE) Credit

You can also email the course completion progress report

Option 1: View Progress History

- View the Course Progress History page <u>https://mylearn.oracle.com/profile-dashboard/progressHistory</u> and view
 - Title of the course
 - Name of the external course provider (in this case, Oracle)
 - Learner's info
 - Course completion (e.g 100%)
 - Date of course completion and duration of the course



Option 2: Email Progress Report

- 1. Go to https://learn.oracle.com
- 2. Sign in and enter your email address that was used to create your Oracle account.
- 3. Select a learning subscription and Click **Go**.
- 4. Click **Progress** (upper right-hand corner of menu)



- 5. View your history and certifications. Click email icon.
- Enter email address and click Send.



Register for Oracle PartnerNetwork (OPN)



Register for the Modern Oracle PartnerNetwork (OPN)

Note: You must have an active Oracle.com account to register.

Oracle PartnerNetwork

Modern Oracle Partner Network is Oracle's customer-focused, cloud-first partner program designed to accelerate partners' transition to cloud while driving a superior customer experience and business outcomes

Earn Expertise

Partners can grow their skills and succeed in building, implementing and/or selling Oracle products plus cloud services. Partners can also qualify to achieve Expertise.

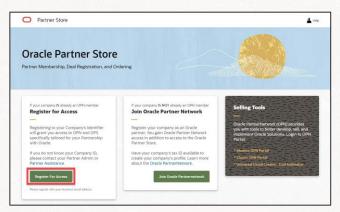
Expertise allows partners to demonstrate and showcase their skills around focused products and services and differentiate themselves as a cut above the competition.

Video: Why Achieve Expertise (1:51)

Get Certified

To achieve Expertise level, Partners must obtain Oracle certifications. To get credit for Expertise level, Deloitte practitioners (who have achieved certifications) must register for the Modern Oracle PartnerNetwork (OPN).

- 1. Navigate to the Oracle Partner Store: https://partnerstore.oracle.com.
- 2. Sign in. Enter your email address that was used to create your Oracle account.
- 3. Click **Register for Access** to link your Oracle SSO account with Deloitte's OPN Membership.

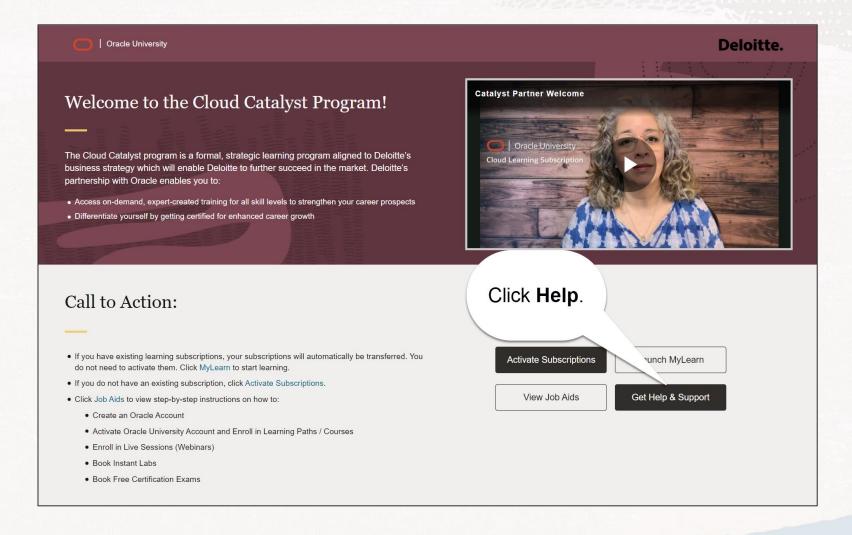


- Enter your Company ID for the country in which you are located. Refer to Deloitte's OPN ID list and consult with your manager on which OPN ID to use. Click **Next**.
- 5. Accept the default role and the terms and conditions. Click **Register**.



For Help, click the Help & Support button

https://education.oracle.com/deloitte



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